CrestGuard Roofing – 15-Year Roofing Warranty

This Warranty is provided by CrestGuard Roofing ("CrestGuard" or "we"). CrestGuard is a professional roofing contractor specialising in roofing installations. You can contact us by telephone at 07351 002768, by email at CRESTGUARDSERVICES@OUTLOOK.COM.

1. THE WARRANTY

1.1 Coverage Period – CrestGuard provides this Warranty for a period of fifteen (15) years from the date of completion of the roofing installation.

1.2 Transferability – This Warranty automatically transfers to any new owner if the property is sold during the warranty period.

1.3 Scope – This Warranty guarantees that all roofing materials and workmanship provided under this contract are free from defects.

2. COVERAGE

2.1 Materials – All roofing materials supplied by CrestGuard are guaranteed to be free from manufacturing defects for fifteen (15) years.

2.2 Workmanship – All labor performed by CrestGuard meets or exceeds industry standards, ensuring proper installation and long-lasting performance.

2.3 Repair or Replacement – If a covered defect is discovered during the Warranty period, CrestGuard will repair or replace the affected area at no cost to the property owner.

3. EXCLUSIONS

3.1 This Warranty does not cover damage caused by:

- Acts of God, including but not limited to storms, hail, lightning, fire, earthquakes, or flooding.
- External forces, such as foot traffic, falling objects, or vandalism.
- Improper maintenance, neglect, or unauthorised modifications to the roof.
- Pre-existing structural issues unrelated to the roofing installation.

Third-Party Works or Alterations: This Warranty will be considered void if any repairs, alterations, maintenance, or installations are carried out by another contractor or third party to the repaired area or surrounding roof areas where such works may affect, disturb, or compromise the repair carried out by CrestGuard Roofing.

3.2 Any areas identified as having severe pre-existing damage (such as chimney defects) that are either temporarily repaired or not treated at all as part of these works will be excluded from warranty coverage.

3.3 Certain materials, such as mortar, Sealant and other degrading products are excluded from this warranty, as they naturally degrade over time and are subject to normal wear and weathering.

3.4 Notwithstanding the above, CrestGuard may, at its sole discretion, review any excluded issue and provide repair assistance if deemed fair and reasonable. Any such assistance is a goodwill gesture and does not alter the terms of this Warranty.

4. WARRANTY CLAIMS

4.1 All Warranty claims must be submitted in writing to CrestGuard Roofing within the Warranty period.

4.2 CrestGuard will inspect the reported issue and determine the appropriate repair or replacement solution.

5. LIMIT OF LIABILITY

5.1 CrestGuard's liability under this Warranty is strictly limited to the repair or replacement of the roof as described above.

5.2 CrestGuard is not responsible for incidental or consequential damages, including interior water damage, personal property, or other structures.

6. ENTIRE AGREEMENT

6.1 This Warranty constitutes the full and complete agreement between CrestGuard and the property owner regarding roofing materials and workmanship.

6.2 No verbal statements or prior agreements alter the terms of this Warranty.

CrestGuard Roofing – 5-Year Roofline & Rainwater Installation Warranty

This Warranty is provided by CrestGuard Roofing ("CrestGuard" or "we"). CrestGuard is a professional roofing contractor specialising in roofing installations. You can contact us by telephone at 07351 002768, by email at CRESTGUARDSERVICES@OUTLOOK.COM.

1. THE WARRANTY

1.1 Coverage Period – CrestGuard provides this Warranty for a period of five (5) years from the date of completion of the roofline or rainwater goods installation.

1.2 Transferability – This Warranty automatically transfers to any new owner if the property is sold during the warranty period.

1.3 Scope – This Warranty guarantees that all fascia boards, soffits, bargeboards, guttering, downpipes, and associated roofline components installed by CrestGuard under the accepted quotation are free from installation defects.

2. COVERAGE

2.1 Workmanship – All labour performed by CrestGuard meets or exceeds industry standards, ensuring correct alignment, secure fixing, and proper water flow performance at the time of installation.

2.2 Functional Integrity – CrestGuard guarantees that the installed roofline and rainwater goods systems are correctly fitted to perform their intended function of protecting the property and directing water away from the structure.

2.3 Repair or Replacement – If a defect directly related to CrestGuard's installation workmanship is discovered during the Warranty period, as determined by CrestGuard Roofing, we will repair or rectify the affected area at no cost to the property owner.

3. EXCLUSIONS

3.1 This Warranty does not cover damage caused by:

- Acts of God, including but not limited to storms, high winds, hail, lightning, fire, earthquakes, or flooding.
- Blockages caused by leaves, debris, moss, or lack of maintenance.
- Structural movement, settlement, or failure of underlying timber or masonry.
- Impact damage, foot traffic, ladders, falling objects, or vandalism.
- Natural expansion and contraction of uPVC materials.
- Colour fading, weathering, or cosmetic changes over time.
- Manufacturer defects beyond the scope of installation workmanship.

Third-Party Works or Alterations: This Warranty will be considered void if any repairs, alterations, maintenance, or installations are carried out by another contractor or third party to the repaired area or surrounding roof areas where such works may affect, disturb, or compromise the repair carried out by CrestGuard Roofing.

3.2 Notwithstanding the above, CrestGuard may, at its sole discretion, review any excluded issue and provide repair assistance if deemed fair and reasonable. Any such assistance is a goodwill gesture and does not alter the terms of this Warranty.

4. WARRANTY CLAIMS

4.1 All Warranty claims must be submitted in writing to CrestGuard Roofing within the Warranty period.

4.2 CrestGuard will inspect the reported issue and determine whether it falls within the scope of this Warranty.

5. LIMIT OF LIABILITY

5.1 CrestGuard's liability under this Warranty is strictly limited to the repair or rectification of the specific roofline or rainwater goods installation originally carried out.

5.2 CrestGuard is not responsible for incidental or consequential damages, including interior water damage, dampness, decoration, personal property, or other structures.

6. ENTIRE AGREEMENT

6.1 This Warranty constitutes the full and complete agreement between CrestGuard and the property owner regarding roofline and rainwater goods installation workmanship.

6.2 No verbal statements or prior agreements alter the terms of this Warranty.

CrestGuard Roofing – 3-Year Repair Work Warranty

This Warranty is provided by CrestGuard Roofing ("CrestGuard" or "we"). CrestGuard is a professional roofing contractor specialising in roofing installations. You can contact us by telephone at 07351 002768, by email at CRESTGUARDSERVICES@OUTLOOK.COM.

1. THE WARRANTY

1.1 Coverage Period – CrestGuard provides this Warranty for a period of three (3) years from the date of completion of the agreed repair works.

1.2 Transferability – This Warranty automatically transfers to any new owner if the property is sold during the warranty period.

1.3 Scope – This Warranty guarantees that the specific repair workmanship carried out under the accepted quotation is free from installation defects.

1.4 This Warranty applies only to areas repaired or replaced by CrestGuard and does not constitute a full roof warranty.

2. COVERAGE

2.1 Workmanship – All labour performed by CrestGuard in relation to the agreed repair works meets or exceeds industry standards, ensuring correct installation.

2.2 Repair Area Only – Coverage strictly applies to the specific area(s) detailed within the quotation and invoice documentation.

2.3 Rectification – If a defect directly related to our repair workmanship is discovered during the Warranty period, CrestGuard will repair the affected repair area at no cost to the property owner.

3. EXCLUSIONS

3.1 This Warranty does not cover damage caused by:

- Acts of God, including but not limited to storms, hail, lightning, fire, earthquakes, or flooding.
- External forces, such as foot traffic, falling objects, or vandalism.
- Failure of pre-existing materials not replaced as part of the repair works.
- General wear and tear outside of the repaired area.
- Improper maintenance, neglect, or unauthorised modifications to the roof.
- Pre-existing structural issues unrelated to the repair works.

Third-Party Works or Alterations: This Warranty will be considered void if any repairs, alterations, maintenance, or installations are carried out by another contractor or third party to the repaired area or surrounding roof areas where such works may affect, disturb, or compromise the repair carried out by CrestGuard Roofing.

3.2 Certain materials, such as mortar, Sealant and other degrading products are excluded from this warranty, as they naturally degrade over time and are subject to normal wear and weathering.

3.3 Notwithstanding the above, CrestGuard may, at its sole discretion, review any excluded issue and provide repair assistance if deemed fair and reasonable. Any such assistance is a goodwill gesture and does not alter the terms of this Warranty.

4. WARRANTY CLAIMS

4.1 All Warranty claims must be submitted in writing to CrestGuard Roofing within the Warranty period.

4.2 CrestGuard will inspect the reported issue and determine whether it falls within the scope of this Repair Warranty.

5. LIMIT OF LIABILITY

5.1 CrestGuard's liability under this Warranty is strictly limited to the repair of the specific works originally carried out.

5.2 CrestGuard is not responsible for incidental or consequential damages, including interior water damage, personal property, or other structures.

6. ENTIRE AGREEMENT

6.1 This Warranty constitutes the full and complete agreement between CrestGuard and the property owner regarding repair workmanship.

6.2 No verbal statements or prior agreements alter the terms of this Warranty.

CrestGuard Roofing – 10-Year Flat Roofing & Shingle System Warranty

This Warranty is provided by CrestGuard Roofing ("CrestGuard" or "we"). CrestGuard is a professional roofing contractor specialising in roofing installations. You can contact us by telephone at 07351 002768, by email at CRESTGUARDSERVICES@OUTLOOK.COM.

1. THE WARRANTY

1.1 Coverage Period – CrestGuard provides this Warranty for a period of ten (10) years from the date of completion of the roofing installation.

1.2 Transferability – This Warranty automatically transfers to any new owner if the property is sold during the warranty period.

1.3 Scope – This Warranty guarantees that all flat roofing systems and asphalt shingle roofing systems installed by CrestGuard under the accepted quotation are free from defects in workmanship and installation.

2. COVERAGE

2.1 Workmanship – All labour performed by CrestGuard meets or exceeds industry standards, ensuring correct installation, watertight performance, and long-term durability under normal conditions.

2.2 System Integrity – CrestGuard guarantees that the installed roofing systems, including torch-on felt (bitumen membrane), EPDM rubber roofing, GRP fibreglass roofing, and single ply membrane systems (including PVC and TPO), as well as asphalt shingles, have been installed in accordance with good roofing practice to provide effective weatherproofing.

2.3 Repair or Replacement – If a defect directly related to CrestGuard's workmanship is discovered during the Warranty period, CrestGuard will repair or rectify the affected area at no cost to the property owner.

3. EXCLUSIONS

3.1 This Warranty does not cover damage caused by:

- Acts of God, including but not limited to storms, high winds, hail, lightning, fire, earthquakes, or flooding.
- External forces, such as foot traffic, falling objects, vandalism, or accidental damage.
- Improper maintenance, neglect, or failure to maintain gutters, outlets, or drainage systems.
- Blockages caused by leaves, debris, moss, or environmental build-up.
- Pre-existing structural issues unrelated to the roofing installation.
- Ponding water or drainage issues caused by inadequate falls or structural limitations of the existing roof.

3.2 System Limitations Flat roofing systems and asphalt shingles are subject to natural ageing, weathering, and environmental exposure over time. This Warranty does not cover deterioration resulting from normal wear and tear, expected material lifespan, or gradual performance reduction.

3.3 Repairs Exclusion This Warranty applies strictly to full roofing system installations only. Due to the nature of flat roofing systems (including torch-on felt, EPDM rubber, GRP fibreglass, and other membrane systems) and asphalt shingles, repair works to these systems are not covered under any warranty provided by CrestGuard Roofing.

3.4 Pre-Existing Structural Defects / Untreated Areas Any areas of the roof or associated structures identified prior to or during the works as having underlying defects, structural issues, or deterioration (including but not limited to chimney stacks, parapet walls, abutments, adjoining roof sections, or structural timber defects) that are not included within the agreed scope of works will be excluded from this Warranty. Where such areas remain untreated or are only subject to temporary or minor works, CrestGuard Roofing accepts no liability for any failure, movement, or water ingress originating from those areas or any directly affected surrounding sections of the roof.

3.5 Third-Party Works or Alterations This Warranty will be considered void if any repairs, alterations, maintenance, or installations are carried out by another contractor or third party to the roof or surrounding areas where such works may affect, disturb, or compromise the installation carried out by CrestGuard Roofing.

3.6 Material Degradation Certain components such as sealants and other materials subject to natural ageing and weathering are excluded from this Warranty, as they are considered maintenance items.

3.7 Notwithstanding the above CrestGuard may, at its sole discretion, review any excluded issue and provide repair assistance if deemed fair and reasonable. Any such assistance is a goodwill gesture and does not alter the terms of this Warranty.

Continued on next page...

Continued from previous page...

4. WARRANTY CLAIMS

4.1 All warranty claims must be submitted in writing to CrestGuard Roofing within the Warranty period.

4.2 CrestGuard will inspect the reported issue and determine whether it falls within the scope of this Warranty.

5. LIMIT OF LIABILITY

5.1 CrestGuard's liability under this Warranty is strictly limited to the repair or rectification of the roofing system originally installed.

5.2 CrestGuard is not responsible for incidental or consequential damages, including interior water damage, dampness, decoration, personal property, or other structures.

6. ENTIRE AGREEMENT

6.1 This Warranty constitutes the full and complete agreement between CrestGuard and the property owner regarding roofing materials and workmanship.

6.2 No verbal statements or prior agreements alter the terms of this Warranty.

Contact info:
Phone number: 07351 002768
E-mail: crestguardservices@outlook.com
Business Address: Highview, Eastrop, Highworth, SN6 7PP, England